



CREDYNOVA SOLUTIONS PRIVATE LIMITED

Credible Solution, Sustainable Solution!
(Also known as "Credynova")

Quality Policy



Introduction:

Credynova is committed to delivering high-quality, sustainable solutions in the field of nature-based climate projects. This Quality Policy outlines our commitment to maintaining the highest standards of quality in all our operations, ensuring compliance with Voluntary Carbon Market (VCM) standards, carbon compliance market requirements, relevant ISO standards, and guidelines from the Intergovernmental Panel on Climate Change (IPCC).

Purpose:

The purpose of this policy is to establish a framework for ensuring the quality of our services and products, promoting continuous improvement, and meeting the expectations of our clients and stakeholders.

Scope:

This policy applies to all employees, contractors, and stakeholders involved in Credynova's operations. It covers all activities, including project development, carbon and nutrient credit transactions, and collaborations on climate innovation.

Quality Commitments:

Credynova is dedicated to the following quality commitments:

Compliance with Standards:

Adhering to all relevant VCM standards, carbon compliance market requirements, and ISO standards, including ISO 14064 (Greenhouse Gases), ISO 14067 (Carbon Footprint of Products), and ISO 14080 (Climate Action).

Alignment with IPCC Guidelines:

Ensuring our projects and operations align with the latest IPCC guidelines and contribute to global climate goals.

Continuous Improvement:

Implementing a continuous improvement process to enhance the quality of our services and products.

Client Satisfaction:

Striving to exceed client expectations through high-quality service delivery and effective communication.

Sustainability:

Promoting sustainable practices in all aspects of our operations to minimize environmental impact.

Quality Management System (QMS):

Credynova will establish and maintain a Quality Management System (QMS) to ensure the effective implementation of this policy. The QMS will include:

Documented Procedures:

Developing and maintaining documented procedures for all key processes to ensure consistency and quality.

Internal Audits:

Conducting regular internal audits to assess compliance with the QMS and identify areas for improvement.

Performance Metrics:

Establishing performance metrics to monitor and evaluate the effectiveness of the QMS.

Management Reviews:

Conducting regular management reviews to assess the performance of the QMS and make necessary adjustments.

Training and Development:

Credynova will provide ongoing training and development opportunities to ensure that all employees and contractors understand and adhere to this policy. Training will include:

Quality Management Training:

Regular training on quality management principles, standards, and best practices.

ISO Standards Training:

Training on relevant ISO standards and their application in our operations.

Sustainability and Climate Action Training:

Training on sustainability practices and climate action initiatives.

Reporting Violations:

Credynova encourages employees, contractors, and stakeholders to report any violations of this policy. Reports can be made through the following channels:



Anonymous Reporting:

An anonymous reporting system will be available to ensure confidentiality and protect the identity of the reporter.

Direct Reporting:

Reports can be made directly to the Quality Manager, HR department, or any member of management.

Whistleblower Protection:

Credynova will protect whistleblowers from retaliation. Any form of retaliation against individuals who report violations in good faith will not be tolerated.

Consequences for Policy Violations:

Credynova takes violations of this policy seriously. Consequences for policy violations may include, but are not limited to:

Verbal or Written Warnings:

Issued for minor infractions or first-time offenses.

Mandatory Training:

Required participation in additional training sessions focused on quality management and compliance.

Suspension:

Temporary suspension from duties for more serious or repeated violations.

Termination:

Dismissal from employment for severe or repeated breaches of the policy.

Legal Action:

In cases where violations also breach legal standards, appropriate legal action will be taken.

Monitoring and Review:

Credynova will regularly monitor and review its quality management processes to ensure compliance with this policy. This includes internal audits, feedback from stakeholders, and periodic reviews by the Quality Manager.

Conclusion:

Credynova is dedicated to maintaining the highest standards of quality in all our operations. By adhering to this policy, we aim to deliver exceptional services and products, thereby fostering trust and credibility among our clients and stakeholders.